
▶ TECHNICAL CONDITIONS

1. Information Regarding the Exhibition Hall/Organization

The client must forward all information and communication from the exhibition organizer regarding their stand to us: technical plans with any obstructions in your stand, connections to your stand, information about build-up and breakdown, build-up and breakdown passes, etc., to ensure smooth construction of your stand. Carefully check your hall and stand number on your contract. If incorrect hall and/or stand numbers are provided, GM Productions will charge an additional fee of €2,500 for dismantling and rebuilding the stand.

2. Electricity and Water Supply

The electricity and water connections, as well as the power distribution box, must be ordered and paid for by the client directly to the exhibition organizer. GM Productions does not provide power distribution boxes unless included in the order. GM Productions cannot be held responsible for a lack of electricity or connections, nor for their positioning. All connections must be located as close as possible to the back wall or storage area.

3. Rigging Points

Rigging points and hoists must be ordered and paid for by the client through the exhibition organizer. GM Productions does not provide hoists unless explicitly included in the order. GM Productions cannot be held responsible for a lack of rigging points or hoists, nor for their positioning. For installations requiring six (6) or more rigging points, motorized (electric) hoists are mandatory. The client is responsible for complying with all safety regulations as specified by the exhibition organizer.

4. Damage or Theft

In case of damage or theft, the client is responsible for the rented stand and materials and must compensate for any loss. The client is required to obtain "nail-to-nail" insurance based on an inventory list (available upon request). This insurance should cover the period from the start of build-up until the end of breakdown. GM Productions also recommends this insurance for the client's own materials.

5. Adhesive Residues

It is prohibited to attach anything to system walls using aggressive adhesive tape, staples, nails, or screws. Only non-aggressive tape may be used. After the exhibition, exhibitors are required to remove all adhesive residues (letters, posters, glue residues, etc.). Failure to do so will result in a charge of €40 per hour for removal.

6. Exhibitor's Property

After the exhibition ends, exhibitors must immediately remove all their own materials unless explicitly agreed otherwise. If GM Productions is requested to transport your materials according to prior agreement, GM Productions cannot be held liable for damage or theft during transport or storage in its warehouse.

7. 3D Drawings and Design

All images, catalogs, and schematics provided by GM Productions are non-binding regarding the layout of the stand and remain the property of GM Productions under explicit copyright protection. It is prohibited to copy these materials in whole or in part or share them with third parties without prior written consent from GM Productions.

8. Submission of Visual Materials

The client is responsible for timely and accurate submission of complete, print-ready materials. The deadline for submission is three weeks before build-up begins unless otherwise agreed. If this deadline is exceeded, GM Productions will charge an additional 35%. GM Productions cannot guarantee quality for images submitted less than 72 hours before build-up begins. Images must meet GM Productions' technical specifications (high resolution, CMYK color mode, correct dimensions and formats such as PDF, TIFF, EPS, or AI). The client guarantees that all submitted images are free from copyright claims or that they hold the necessary rights. GM Productions cannot be held liable for errors, color deviations, or copyright claims resulting from incorrectly submitted files.