
▶ GENERAL TERMS AND CONDITIONS

1. Irrevocable Commitment upon Order Placement

By placing an order, the client commits definitively and cannot revoke it. We formally reject all general terms and conditions printed on the client's letters or documents. By placing an order with us, the client acknowledges having read and agreed to our general terms and conditions.

2. Awareness and Acceptance of Terms and Conditions

All accepted orders entail the obligation to fully accept the ordered products. No returns or cancellations of ordered goods will be accepted without our prior consent. In case of returns or cancellations, compensation amounting to 30% of the order value will be due as indemnification for incurred losses and lost profits.

3. Delivery Deadlines and Indicative Nature

The delivery period is provided for informational purposes only and cannot be enforced. No order may be unilaterally canceled due to the expiration of the delivery period.

4. Transfer of Delivery Risks

All shipments, including those made free of charge, are at the buyer's risk.

5. Termination of Agreement in Case of Customer Default

We reserve the right to consider the agreement terminated by operation of law and without prior notice in the event of bankruptcy, evident insolvency, or any change in the legal status of the buyer.

6. Procedure for Complaints

To be valid, any complaints regarding delivered stands and materials must reach us no later than before the start of the exhibition or, in the case of sold goods, before their first use. Complaints arising during the use of stands or materials must be reported immediately and no later than within 2 hours after detection so that we can intervene. Complaints about hidden defects must be reported within 8 days after discovery. After these deadlines, the goods and invoiced price are deemed accepted and approved without further recourse.

7. Payment Terms and Conditions

All invoices are payable in cash in Roeselare unless otherwise agreed. In case of full or partial non-payment of an invoice

within fourteen days from its date, a late payment interest of 1% per month will be due by operation of law and without prior notice, starting from the invoice date. Additionally, a fixed compensation as damages amounting to 10% of the invoice amount (with a minimum of €50 and a maximum of €2,000) will also be due by operation of law and without prior notice. Costs related to unpaid bills or checks as well as other collection costs are not included in this fixed compensation and will be charged separately to the buyer. All correspondence and collection costs, including those for non-accepted bills, are borne by the buyer.

8. Consequences of Late Payment and Suspension of Deliveries

In case of non-payment on the due date, we reserve the right to suspend further deliveries. We also reserve the right to consider the agreement terminated by operation of law and without prior notice for all or part of its unfulfilled portion. In case of non-payment of a bill, the full amount becomes immediately due again.

9. Retention of Title over Delivered Goods

All delivered goods remain exclusively owned by the seller until all claims have been settled by the buyer. After a registered letter requesting payment has been sent, if no action is taken by the buyer, the seller may reclaim the goods. The costs associated with reclaiming these goods will be charged to the buyer.

10. Warranty Scope and Limitations

Any warranty granted on goods delivered by us is limited to that provided by the manufacturer. In any case, the buyer loses their right to warranty if they make any changes to the delivered goods.

11. Jurisdiction and Applicable Law

In case of disputes, only the Courts of Kortrijk's judicial district have jurisdiction, with Belgian law being exclusively applicable.

12. Acceptance of Terms and Conditions

By placing an order with us, clients confirm their understanding and acceptance of these terms.

13. Language Versions

In case of discrepancies between language versions of these terms and conditions, only the Dutch version shall prevail.